

Accessibility Statement

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Accessibility Needs

If you have difficulty accessing or using any element of our Services including our [Privacy Policy](#), please contact us

at accessibility@sparkenergy.com. When you contact us, please be sure to tell us:

- The nature of the accessibility issue;
- The format in which you prefer to receive a response;
- The web address you are emailing about; and
- How we can contact you.

We will work with you to try to provide the information, service, or transaction you seek through a communication method that works for you and is consistent with applicable law. You may also want to consider taking a few steps that may make navigating our Services easier for you, like changing the size of text on the Services. You can visit the website [My Computer My Way](#) which provides lots of advice on how to make your computer easier to use.

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How to Contact Us

We are continuously improving our website and working to make it more accessible. If you have any suggestions or questions regarding the accessibility of this site, please contact us:

Email us: accessibility@sparkenergy.com

Call us: 1-866-201-4035

Write us: 12140 Wickchester Lane, Ste. 100, Houston, TX 77079.